

# Arkansas Department of Environmental Quality Annual Customer Satisfaction Survey



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The Arkansas Department of Environmental Quality (“ADEQ”) is undertaking its annual Customer Satisfaction Survey (“survey”).

The agency states as a preamble to the survey:

... we are constantly striving to increase the quality of our services for all Arkansans. Please take a moment to let us know how we may help serve you better.

The questions include:

1. Which office at ADEQ do you interact with most often?
2. How frequently do you contact ADEQ staff?
3. How would you rate the knowledge and responsiveness of our staff?
4. Overall, how would you rate the quality of your experience with ADEQ?
5. Which of the following best describes you?
6. If you have any comments, questions, or concerns, then please add them here:

The survey can be found at <https://www.surveymonkey.com/r/ADEQCSS>.